



Veteran Outcomes

Inpatient Rehabilitation Program

VA Boston Healthcare System, West Roxbury Campus

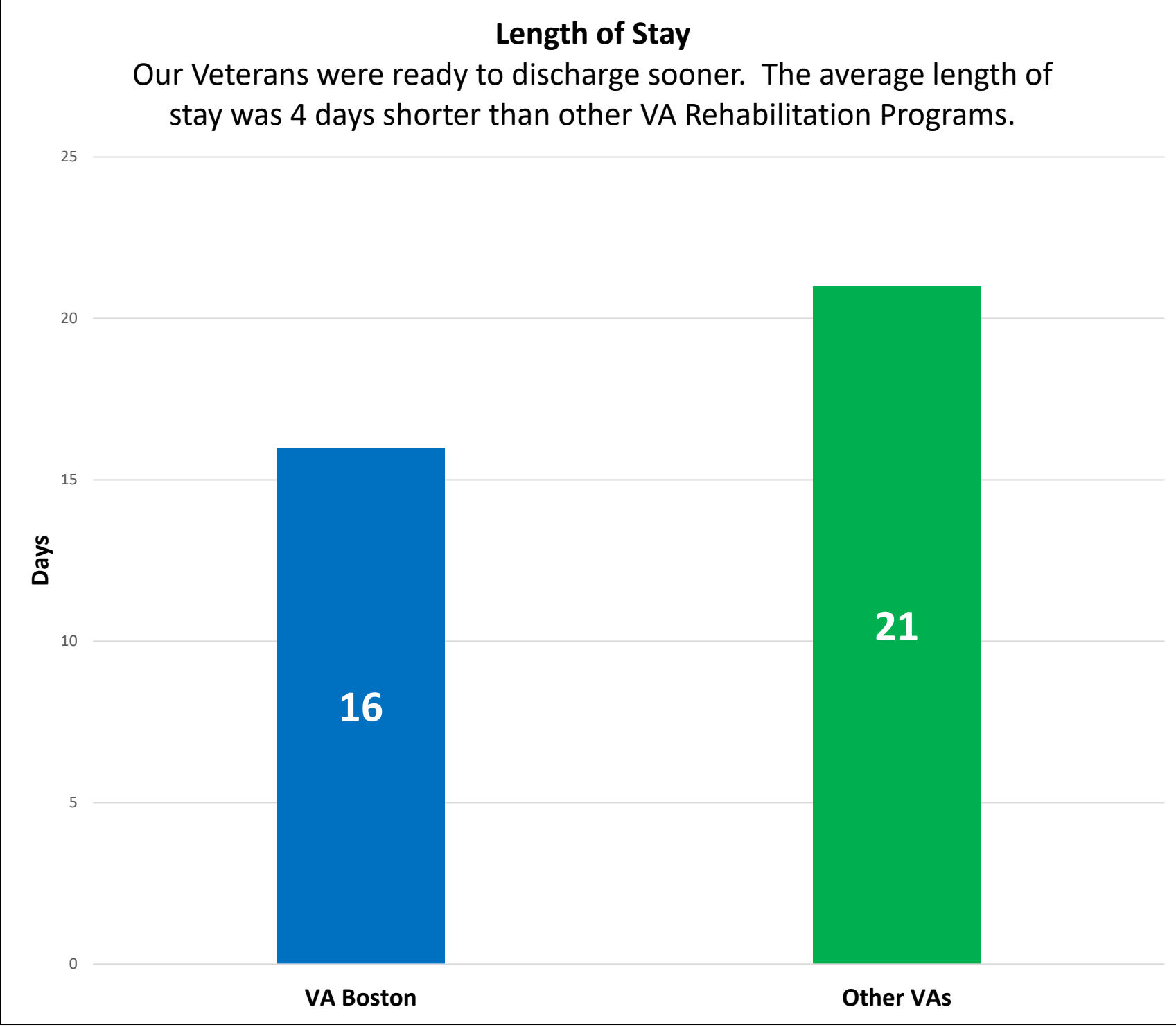
Fiscal Year 2020

Demographics

Number of Veterans Served	37
Average Age	69 years
Gender:	
Male	86%
Female	14%
Ethnicity:	
White	89%
Black/African	8%
Asian	3%

Diagnoses Treated	# of Veterans
Stroke	11
Amputation	6
Orthopedic	6
Medically Complex	5
Cardiac	3
Brain Dysfunction	2
Neurological	2
Arthritis	1
Other	1

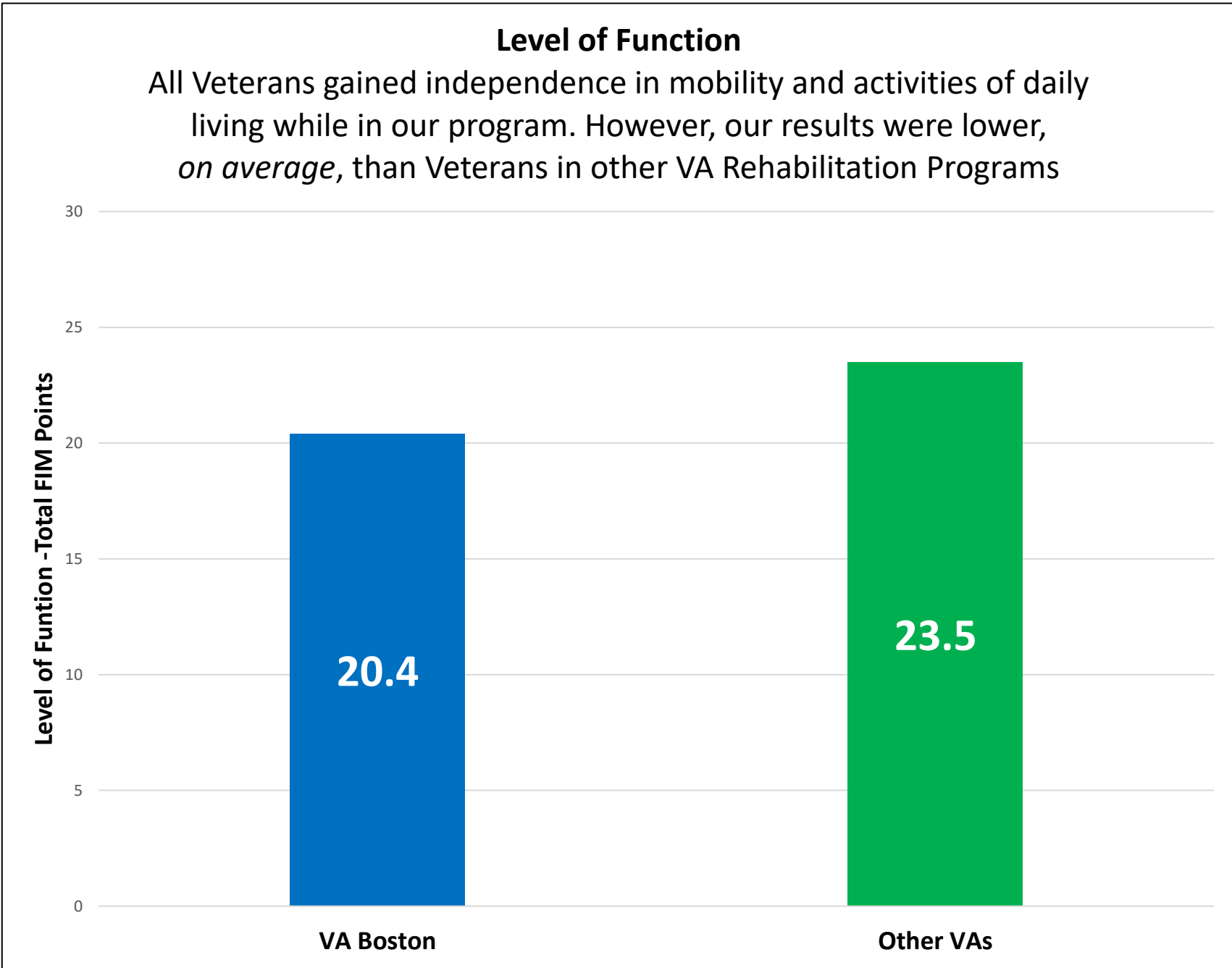
Length of Stay



Discharge Destination

Home/Community	27 (73%)
Subacute Rehab Setting	10 (27%)
Transfer to Acute Care	
Unplanned	0
Planned	0
Long Term Care	0
Expired	0
Interruptions to Service	0

Level of Function



Post Discharge Veteran Satisfaction Survey

90 Days after Discharge: Of the 37 Veterans discharged, the program received 27 responses. Feedback was highly positive.

Overall Average Customer Satisfaction: 96%

- I was involved with decision making during my rehab stay 93%
- The Rehabilitation program prepared me for going home 92%
- The progress I made in rehab met my expectations 93%
- The rehabilitation program improved my quality of life 93%
- If you needed rehab again, would you return to our facility 89%

Maintaining Level of Function

